



Katowice, 14/11/2022

## Reference letter

We hereby declare that Mr PATRYK KOSIN, born on 20 June 1982, residing in Dąbrowa Górnicza 41-300, Marianki 29B employed at Knauf IT Services Polska Sp. z o.o., between 1 April 2019 till 31 August 2022.

Patryk Kosin was employed between 1 August 2021 till 31 August 2022 as Project Manager and was in charge of the following project within Operations Excellence department at that time:

- Improving and automating communication within the organization – Study project to select internal communication tool for the whole company
- Project management for Infrastructure replacement/upgrade projects
- MS SQL 2012 – Infrastructure DB replacement project
- Company Integration – IT Operations merge/acquisition project
- ServiceNow – Service Portal redesign – Change of the portal entry for the end user of our master ticketing system
- Methodology project to change the existing process to fulfill requirements of the IT OPS while transferring internal IT projects into operations

While working on projects, Patryk showed full dedication and high quality for delivered outcomes. He communicates professionally with different stakeholder groups on various hierarchical levels. Patryk works proactively and is a good team player. I can clearly recommend Patryk as an IT Project Manager and wish him success in his future professional endeavours.

  
Knauf IT Services Polska Sp. z o.o.  
  
Członek Zarządu  
Dorota Pawliczak

Member of Management Board  
Knauf IT Services Polska Sp. Z o.o.